

PERSONAL FINANCIAL COUNSELOR AND MEDICATION COORDINATOR



In our continuing effort to improve our patients' experience, Long Island IVF is announcing a new program to assign to each of its patients one of our financial services representatives as their Personal Financial Counselor. This new program will improve patients' ability to understand the financial implications of their treatment, and enable clinical staff to remain focused on clinical care.

Each patient is assigned a Personal Financial Counselor dedicated to them throughout their entire experience at Long Island IVF. These assignments are based on the patient's physician and the office of their initial consultation.

Patients receive the name of their Personal Financial Counselor in their new patient packet which is mailed to them before their initial consultation. When patients arrive for their consultation, they can confirm the name of their Personal Financial Counselor as well as receive contact information.



The contact information includes the direct phone number of their Personal Financial Counselor. If patients call the general front desk number, they will be directed to their Personal Financial Counselor by the front desk staff.

Pharmacy benefits for all patients is handled by our Medication Coordinator who verifies all patient pharmacy benefits with the patient's insurer. In addition, our Medication Coordinator helps self-pay patients navigate the various discount programs that exist with drug companies and pharmacies.

IVF procedures can put significant financial burdens on patients. It is important to us that they fully understand and feel comfortable with the financial options and processes we offer. These programs will help reduce their stress, and allow them to focus on their treatment plan to produce the most optimal outcomes.

Brooklyn:
(718) 375-6400

Lake Success:
(516) 358-6363

Melville:
(631) 752-0606

West Islip:
(631) 661-5437

Stony Brook:
(631) 331-7575

East Patchogue:
(631) 687-2229